

The Armstrong Co. Area Agency on Aging is funded in part by the Penna. Department of Aging and the County Board of Commissioners.

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**ARMSTRONG  
COUNTY AREA  
AGENCY ON AGING**

**LEGAL SERVICES**

**LEGAL SERVICES**

Through  
Area Agency on Aging



This brochure contains important information about the Armstrong County Area Agency on Aging Legal Services Program! Please read it carefully.

**QUALIFYING:**

In order to qualify for Legal Services, you must be an Armstrong County resident 60 years of age or older, you must be ineligible for alternate assistance, and your legal services concern must be featured on our list of allowable legal services tasks.

**GENERAL INFORMATION:**

Enclosed with this brochure is your legal services authorization form. The authorization form is your proof that you have been determined eligible to receive legal assistance through our contracted attorney(s). When we authorize legal services, this means that our Agency will pay our attorney's hourly rate to assist you with the designated legal services issue. Any cost for which you would be responsible will be discussed with you by the attorney.

The authorization from is presented to our attorney by you, the consumer, so that the attorney knows that our Agency has authorized your service, and specifically for what task. Unless you present the authorization from to the attorney on your first visit to him or her, the Armstrong County AAA cannot pay for the service you receive.

Legal Services at the Armstrong County AAA are provided by its contracted legal firms:

Preston Younkens 724-548-8166

Jack Steiner 724-543-1469



## LEGAL ASSISTANCE (CONTINUED)

**Question:** Who makes the legal services appointment with the attorney?

**Answer:** You, the consumer, are responsible for contacting the attorney's office to schedule your appointment. It is necessary that you schedule an appointment, since walk-ins cannot be accommodated.

**Question:** What do I do once I receive the referral form?

**Answer:** Contact the attorney you selected during your request for referral. The attorney and phone number are listed on referral. We cannot provide or pay for service from any other firm.

**Question:** What kinds of legal services charges would I as a consumer be responsible for?

**Answer:** The Agency pays our attorney's hourly rate. The Agency does not pay for any expenses necessary for having professionals perform evaluations, costs of serving subpoenas, costs of obtaining medical records, filing fees, photocopying fees, etc. if they would be necessary to your case. Most cases do not involve these kinds of costs. If your case will involve a cost to you, the attorney will explain this to you in advance.

**Question:** There is an expiration date listed on my authorization. What does this mean?

**Answer:** It means that you have until that specified expiration date to contact our attorney's office to schedule your first appointment. (Establishing this date is useful to us in planning our budget.) When you receive your legal services authorization, you should call the attorney's office as soon as possible to make your appointment.

**Question:** Under what circumstances should I re-contact the Agency on Aging concerning Legal Services?

**Answer:** There is no need for you to recontact the Agency staff concerning your legal services. If you should have a concern about your attorney, or a question concerning how our Legal Services Program works, call us. However, once the attorney accepts your case, any information about or questions concerning the legal services issue, should be directed to the attorney to avoid any possible confusion. Your attorney will be the only Agency-affiliated person who can inform you, advise you, or take legal action on your case.

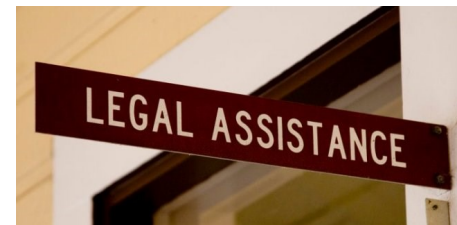
**Question:** Once I have a legal services authorization form from the AAA, is the Agency's attorney required to follow through with legal action for me?

**Answer:** The Armstrong Co. AAA will respect the attorney's opinion on whether a case is appropriate for our legal services program, and whether it is of benefit (or of sufficient benefit) to the consumer to merit service costs to the Agency.

### CONSUMER SATISFACTION SURVEY:

When your case is closed with the attorney, the AAA may forward a satisfaction survey to you inquiring about the legal services you received. (Although the AAA does not charge for its legal services, donations are accepted and can be returned to the AAA with the satisfaction survey.)

If you have any further questions about the referral procedure, etc., feel free to contact the Agency at (800)368-1066.



### ALLOWABLE LEGAL SERVICES TASKS:

- Wills
- Living Wills
- Powers of Attorney
- Tenant/Landlord Relations Where Consumer is Tenant
- Financial Benefit Applications and Appeals to Include Filing for Disability.
- Bankruptcy
- Utility Concerns
- Consumer Problems Through Arbitration-Concerns of \$400 or More But Under \$25,000. (Civil litigation will not be authorized).
- Civil Rights
- Grandparent's Rights
- Protection from Abuse Orders, if Assistance Not Available Through Any Other Source.